



North Cape International Warranty/Replacement Claim Form

Contact information:

Company Name or Customer #	
Original PO# & SO #:	
Order Acknowledgement # (if available)	
Contact Name	
Address	
Telephone	
FAX	
E-mail	
Claim Date	

Shipping Information:

Replacement PO# (if applicable)	
Ship Via	
Ship To	
Address	
City, State and Zip Code	
Phone Number	
Special Instructions	

Please provide the following information in regard to your claim:

Product Item Number	Product Description	Fault description	Qty.	Resolution

If items are missing from your order please provide the following:

Product Item Number	Product Description	Qty. Ordered	Qty. Rcvd

Please submit photos of ANY damaged items with claim form. Warranty claims CANNOT be processed without photos and customer proof of purchase.

Please contact me with any questions in regard to this claim.

Thank you,

NorthCape International

708-563-2890

warranty@northcapeoutdoor.com